

2013 Utility Assistance Program



United Way
Bruce Grey



Hydro One

Clients processed:

2012—215

2013—165

Total support processed:

2012— \$103 600

2013— \$ 83 298

Adults:

2012— 311

2013— 235

Children:

2012—206

2013— 163

Average Client Income: \$17 964

Clients with zero income: 2

Westario Power

Clients assisted:

2012— 122

2013—27

Total support processed:

2012—\$50 615

2013— \$12 500

Adults:

2012—181

2013—32

Children:

2012—112

2013—22

Average Client Income: \$10 848 yr

Clients with zero income: 5

Assisted:

2012—498 families

2013—300 families

Average income : \$15 000 yr

Clients with no income: 45

62 families accessed 2 utility funds

Adults: 507

Seniors: 84

Children: 355

UWBG Community Fund

Clients assisted:

2012- 88

2013—54

Total support processed:

2012—\$35 600

2013— \$24 866

Adults:

2012—71

2013—62

Children:

2012—47

2013—36

Average Client Income: \$9 600 yr

Clients with zero income: 25

Union Gas

Clients assisted:

2012—127

2013—120

Total support processed:

2012— \$45 400

2013— \$48 190

Adults:

2012—197

2013—178

Children:

2012—133

2013—134

Average Client Income: \$15 333 yr

Clients with zero income: 13

Community Connection/Ontario 211 receives calls and provides information on the services available our local community

In 2013, the agency received a total of 2474 calls related to housing need from Grey County residents. Of these, 73.5% (1820) were related to utility arrears.

Similarly, the agency received a total of 1151 calls from Bruce County residents and 85.5% (984 calls) were related to utility arrears.

In 8 years of running the program the United Way has provided

\$863 129

in utility assistance

2006	\$	6,250.00
2007	\$	6,247.50
2008	\$	8,145.28
2009	\$	32,092.30
2010	\$	128,272.78
2011	\$	243,267.85
2012	\$	270,000.00
2013	\$	168,854.09



211
When you don't know where to turn.SM

211 helps people find the right community and social services.
Free. Confidential.
Live answer 24/7.

Call 211
www.211ontario.ca

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 United Way Centralde  Ontario Canada



United Way
Bruce Grey

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